

When you arrive

Switch your eSIM on for data and turn on roaming

Important: turn data roaming OFF on your own SIM. This avoids surprise charges on your own number while your eSIM handles the data.

Steps for iPhone

1. Open Settings

Open the Settings app on your phone.

2. Go to Cellular

Tap "Cellular".

3. Choose your eSIM for data

Tap "Mobile Data" and select your eSIM as the data source.

4. Open your eSIM

Go back and tap your eSIM in the SIM cards list.

5. Enable Data Roaming

Toggle the switch next to "Data Roaming" on. This is required to use your eSIM abroad.

6. You are online!

Your eSIM is now your data source with roaming on. You have mobile internet abroad.

Steps for Samsung

1. Open Settings

Open Settings and tap "Connections".

2. Open SIM manager

Tap "SIM manager".

3. Choose your eSIM for data

Under "Preferred SIM card", tap "Mobile data" and choose your eSIM (Travel data).

4. Go to Mobile networks

Go back to Connections and tap "Mobile networks".

5. Turn on Data roaming

Turn the switch next to "Data roaming" on.

6. You are online!

Your eSIM is your data source with roaming on. You have mobile internet abroad.

Steps for Android

1. Open Settings

Open Settings and go to Network & internet > SIMs.

2. Open your eSIM

Tap "SIMs" and tap your eSIM.

3. Turn on Mobile data

Turn the "Mobile data" switch on so your eSIM is used for internet.

4. Turn on Roaming

Turn the switch next to "Roaming" on. This is required to use your eSIM abroad.

5. You are online!

Your eSIM is your data source with roaming on. You have mobile internet abroad.

Good to know

APN (access point): data.esim, leave username and password empty.

Not working? Walk through the troubleshooter at esimfortravel.eu/troubleshooter

Or message us on WhatsApp: +31 6 899 499 45