

Find your ICCID number

Where to find your eSIM number, handy when you contact us

Tip: Your ICCID is also shown in My eSIM next to your order, and in our iPhone app on your eSIM detail screen.

Steps for iPhone

1. Open Settings

Open the Settings app and tap "General".

2. Tap "About"

Tap "About" at the top.

3. Find your eSIM

Scroll down. You will see a block per SIM, named after the label you gave the line (for example "eSIM" or "Travel"). The ICCID is in the block of your travel eSIM.

4. Copy the number

Press and hold the number, then tap "Copy". Paste it into your message to us so you don't have to type it over.

Steps for Samsung

1. Open "About phone"

Open Settings, scroll all the way down and tap "About phone".

2. Tap "Status information"

Tap "Status information".

3. Tap "SIM card status"

Tap "SIM card status".

4. Pick your eSIM

Have more than one SIM? Pick the tab of your travel eSIM at the top.

5. There's your ICCID

Scroll down to "ICCID". Press and hold the number to copy it. No ICCID? Some models don't show it here. Check My eSIM instead.

Steps for Android

1. Open "About phone"

Open Settings, scroll down and tap "About phone".

2. Tap "SIM status"

Tap "SIM status". If you have more than one SIM, pick the slot of your travel eSIM.

3. There's your ICCID

Scroll to "ICCID" and press and hold the number to copy it. No ICCID? Some Android versions hide it. Check My eSIM instead.

What is an ICCID?

ICCID stands for Integrated Circuit Card Identifier. It is the unique serial number of a SIM card or eSIM: usually 19 or 20 digits, and it always starts with 89.

Got a question about your eSIM? Include your ICCID. That way we can see right away which eSIM it is, whether it is active and how much data you have left, so we can help you faster.

ICCID, IMEI and EID: what's the difference?

The same screen also shows the IMEI and sometimes the EID. The IMEI belongs to your phone and the EID to the eSIM chip inside your phone. The ICCID belongs to one specific eSIM. If you have several eSIMs, each one has its own ICCID. For questions about your travel eSIM, the ICCID is all we need.

When you top up your eSIM with an extra bundle, the ICCID stays the same.

Is it safe to share my ICCID?

Yes. The ICCID is a serial number, not an access code. Nobody can install your eSIM or use your data with this number alone. Your QR code and activation code are private though: only share those with us, never publicly.

Other places to find your ICCID

Can't find it in your phone settings, or haven't installed your eSIM yet? Log in to My eSIM: the ICCID is listed with every order. In our iPhone app you'll find it on your eSIM detail screen.

Good to know

APN (access point): data.esim, leave username and password empty.

Not working? Walk through the troubleshooter at esimfortravel.eu/troubleshooter

Or message us on WhatsApp: +31 6 899 499 45